

# THOMSON REUTERS EIKON

## PC REQUIREMENTS THOMSON REUTERS EIKON 4.0



## CHAPTER 1 PC REQUIREMENTS

	RECOMMENDED REQUIREMENTS	MINIMUM REQUIREMENTS
	Specification guidelines for all users, but notably for new users. FXT users should consider these recommendations as a Minimum ( <a href="#">FXT Supported Environments</a> )	For basic usage on computers dedicated to Thomson Reuters Eikon
Processor	Intel 5 <sup>th</sup> Generation Core i7	Intel Core 2 Duo, 2.4GHz or higher
Physical Memory	8 GB RAM (16GB Preferred)	4 GB RAM or higher
Disk Space	5GB free disk space	1.6GB free disk space or higher
Video card	PCI Express (PCIe) card with minimum of 256MB memory per port. DirectX 11.x. compatible	PCI Express (PCIe) card with minimum of 128MB memory per port. DirectX 9.x. compatible
Color Depth	32-bit	16-bit
Temporary Internet Files size	250 MB or higher	250 MB
Operating System	Microsoft Windows 7 64-bit <sup>(1)</sup> SP1 + KB3033929 - Home Premium, Professional, Enterprise, Ultimate Microsoft Windows 8 64-bit - Basic, Pro, Enterprise Microsoft Windows 8.1 64-bit, Update 1 - Basic, Pro, Enterprise Microsoft Windows 10 64-bit <sup>(2) (3)</sup> - Home, Professional, Enterprise  <sup>(1)</sup> 64-bit Operating System is recommended, although 32-bit is still supported. <sup>(2)</sup> Windows 10 Preview versions are not supported. <sup>(2)</sup> Windows 10 support covers Microsoft Office 2013 SP1 or above. <sup>(3)</sup> Windows 10 is supported from Eikon 4.0.32 onwards.	

These are the requirements for Thomson Reuters Eikon. You must also consider all requirements of any other applications that you plan to run alongside Thomson Reuters Eikon.



## CHAPTER 2 REQUIRED & SUPPORTED SOFTWARE

SOFTWARE	SUPPORTED VERSIONS
Microsoft Office	<p>32-bit only:</p> <ul style="list-style-type: none"> <li>Microsoft Office 2007 Service Pack 3<sup>(1)</sup> - Professional Plus</li> <li>Microsoft Office 2010 + KB2405840 + KB2598139, SP1+ KB2598139, SP 2 - Professional Plus</li> </ul> <p>32-bit and 64-bit :</p> <ul style="list-style-type: none"> <li>Microsoft Office 2010 SP1+ KB2598139, SP2 - Professional Plus</li> <li>Microsoft Office 2013 SP1<sup>(2)</sup> - Professional Plus</li> <li>Microsoft Office 365 with Office 2013 – ProPlus and Enterprise E3</li> <li>Microsoft Office 2016<sup>(3)</sup> - Professional Plus</li> <li>Microsoft Office 365 with Office 2016<sup>(3)</sup> – ProPlus and Enterprise E3</li> </ul> <p><i>Please note for 64-bit Office versions:</i></p> <ul style="list-style-type: none"> <li>Features not supported in Eikon - Microsoft Office: Metastock Charts, RCalc, RHistory VBA API and RTX.</li> </ul> <p><i>Please note for 64-bit Office and Office 365 versions listed above:</i></p> <ul style="list-style-type: none"> <li>You must install <a href="#">VBA 32-bit version</a> provided by Thomson Reuters.</li> </ul> <p><sup>(1)</sup> Microsoft is stopping the Office 2007 Service Pack 3 Extended Support on 10th of October 2017 <a href="#">PCN 9050</a>. Thomson Reuters will stop qualification of this Office version on the same date.</p> <p><sup>(2)</sup> Windows 10 support covers Microsoft Office 2013 SP1 or above.</p> <p><sup>(3)</sup> Microsoft Office 2016 is supported from Eikon 4.0.33 onwards.</p>
Visual Basic for Applications (32-bit)	<p>Versions 6.4, 6.5, 7.0, 7.1</p> <p><i>Note: 7.1 is recommended.</i></p>
MSI Installer	<p>Version 5.0</p> <p><i>Note: From Eikon version 4037 onwards, this dependency is not present. See PCN Ref: <a href="#">8654</a>.</i></p>
Microsoft XML 3.0	Version 3.0 SP1 or higher
Microsoft XML 6.0	Version 6.0 or higher
Internet Explorer	<p>Versions 8 , 9, 10, 11</p> <p><i>Note: Internet Explorer 11 is recommended.</i></p>
Microsoft .Net Framework	<p>Microsoft .Net Framework 4.5.2 or higher</p> <p><i>Note: Microsoft only supports version 4.5.2 or higher – see <a href="https://support.microsoft.com/en-us/gp/framework_faq/en-us">https://support.microsoft.com/en-us/gp/framework_faq/en-us</a></i></p>
Adobe	Acrobat Reader 10.0 or higher

For optimal performance and assistance, Thomson Reuters Eikon must be installed on computers that meet the system requirements. To ensure your computer meets the prerequisites, please run [System and Network Test](#) prior to installation.

Additional desktop and infrastructure settings are explained in the [Thomson Reuters Eikon Networking Guide](#).



## CHAPTER 3 PC REQUIREMENTS FOR WEB ACCESS TO EIKON

### OPERATING SYSTEM

#### Windows 7 or Windows 8/8.1 or Windows 10

- Home Premium, Professional, Enterprise, Ultimate , Service Pack 1 or higher, 64-bit versions
- Browser: Google Chrome (latest 5 versions), Internet Explorer 11

### MAC

- OS X 10.7 A.K.A Lion or above
- Browser: Google Chrome (latest 5 versions) , Safari 8 or above

### MINIMUM REQUIREMENTS - HARDWARE AND SOFTWARE

- Processor: 2GHz (Required: 1.5 GHz)
- RAM: 4GB
- Required: 1024x768, 1280x1024 *is recommended*

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